

Building a National Approach to Prevent Abuse of Older Australians

World Elder Abuse Awareness
Day National Conference
Monday 17 - Tuesday 18
June, 2013

Adelaide Convention Centre
North Terrace, Adelaide.

aras



aged rights advocacy service inc.



Welcome

The Aged Rights Advocacy Service invites you to be part of the Second National Conference to observe World Elder Abuse Awareness Day (WEAAD) on June 17th and 18th 2013.

The conference theme, “Building a National Approach to Prevent Abuse of Older Australians”, is about taking up the challenge of creating a nationwide agenda to combat elder abuse.

International and Australian experts in the field are keen to share current innovations and future visions. This event will provide an opportunity to showcase and celebrate the progress that is being made.

The host agency, the Aged Rights Advocacy Service, has taken a leading role in raising awareness of elder abuse and has organised highly successful annual conferences to observe WEAAD since 2006.

We urge you to attend and contribute to this exciting two day event in beautiful Adelaide!

Marilyn Crabtree
CEO ARAS

The Program

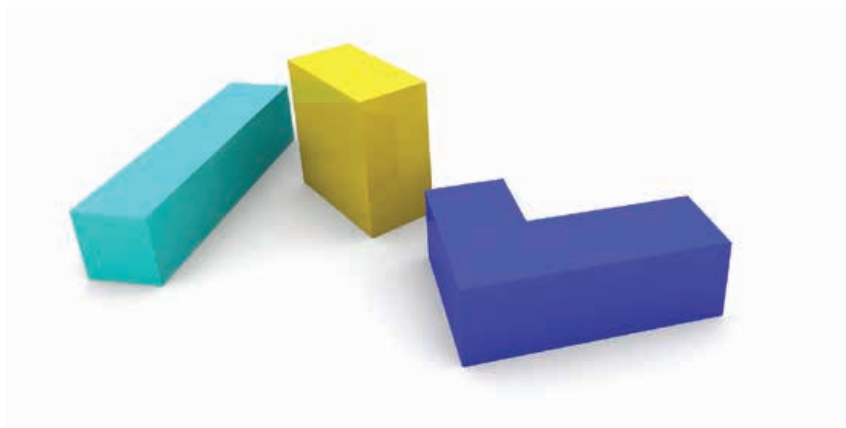
We are pleased to announce that **The Hon. Mark Butler**, MP, Minister for Mental Health and Ageing will open the event with a recorded message.

The Hon. Jack Snelling, MP, Minister for Health and Ageing will welcome the participants to SA and release the draft South Australia Safeguarding Older Adults Strategy for key stakeholder consultation.

The Hon. Susan Ryan AO, Age Discrimination Commissioner will discuss how the Australian Human Rights Commission can assist in raising awareness and informing a national approach for preventing and responding to elder abuse

Dr John Brayley, Public Advocate SA, will review the work of Australian Guardianship and Administration Council and its members in areas relevant to preventing and responding to elder abuse in his presentation “National Development in Guardianship and Administration relevant to Preventing and Responding to Elder Abuse”.

Master of Ceremonies is **Dr Sally Cockburn**, (aka Dr Feelgood), a high profile media presenter (ranked in the top 10 speakers in Australia), who champions those who feel disempowered.



ARAS is supported by financial assistance from the Australian Government and OFTA SA Health.

Keynote Speaker

Paul Greenwood, Deputy District Attorney, Head of Elder Abuse Prosecution Unit, San Diego DA's Office, returns to Adelaide to inspire us with his prosecutorial panache. Paul's presentation 'Elder Abuse - a local problem requiring a national response' will draw upon Paul's 17 years' experience of prosecuting elder abuse in showing why the time is right to develop a national strategy to combat this escalating crime in Australia. He will discuss various misconceptions that often prevent a case from being investigated and prosecuted, and he will highlight successful multi-disciplinary strategies that provide an effective community response.

Plenary Speakers

Plenary speakers include a range of experts from across the disciplines:

Professor Simon Biggs, Professor of Gerontology and Social Policy, University of Melbourne, will examine recent international findings on elder mistreatment and identify some of the key trends.

Ian Yates, Chief Executive of COTA Australia and Sponsor Member of the National Aged Care Alliance will outline a proposed framework for a national advocacy program covering residential aged care, a greatly expanded in-home care program, the Home Support Program, and prevention of elder abuse.

Mark Crofton, the Official Solicitor, Qld Public Trustee, will present insights into financial elder abuse from his Churchill Fellowship research.

Susan Emerson, Director, Care Environments and Service Strategy, Helping Hand Aged Care, will describe how the aged care sector can bring about a zero tolerance environment.

Concurrent Sessions

Response agencies across Australia will showcase their research, innovations and programs that assist older people to prevent abuse or further abuse. There will be opportunities to explore the key themes in elder abuse in these sessions, with case reflections to demonstrate practice and paint a picture of what is happening in Australia to date. Presenters will cover a range of innovations including client data collection systems, CaLD research, Aboriginal community development models and the power of developing multi - sectoral alliances.

Panel

Representatives from State and Territory governments will present what is happening in their region to prevent abuse - from protocols to television campaigns. They will also be asked to consider how a national agenda could be forged to increase the effectiveness and efficiency of the response to elder abuse. The panel session will be at the end of day two in order to summarise what has taken place previously - make sure you stay for this session which will address the way forward!

Raising Awareness in the Community

Numerous WEAAD activities have been held in the community to raise awareness and a kaleidoscope of these will be presented to inspire us all to be involved in WEAAD in any way we can.

Mark Aiston, the popular media personality with Network Ten and Mix 102.3, will showcase how we can all use the media to raise awareness of elder abuse.

The program will interest the community and residential aged care sector, legal workers, medical and hospital staff, academia and the financial industry - in fact everyone who has an interest in raising the profile and furthering their knowledge in this challenging field.

Concurrent Sessions

Day One Monday 17 June 2013

Session 1

Practical ideas for building Elder Abuse Prevention and Response capacity.

Strategies for agencies that come into contact with elder abuse.

Jeanine Jones, Domestic Violence Victoria & Kaz Mackay, Eastern Community Legal Centre.

The role of advocacy in elder abuse research.

WA research into CaLD specific communities and state prevalence.

Greg Mahney, CEO Advocare WA.

Seniors Creating Change

A group of proactive seniors sing suddenly and unexpectedly throughout Qld to raise awareness of seniors' issues.

Sonya Mitchell, Seniors Legal and Support Service, Townsville Community Legal Service.

Session 2

Financial elder abuse and the financial sector: Qld issues, initiatives, incentives.

How key organisations can coordinate a joint campaign to address financial abuse.

Les Jackson, CEO Elder Abuse Prevention Unit, Qld.

Who's doing what to whom?

The evidence for action.

A new client management data system records all aspects of abuse.

Jenny Blakey & Philippa Campbell, Seniors Rights Victoria.

Alliance for the Prevention of Elder Abuse (APEA)SA.

Key stakeholders working collaboratively to raise awareness of elder abuse.

Tara Simpson, Legal Services Commission of SA & **Joanne Howard**, SA Police.

Day Two Tuesday 18 June 2013

Session 3

Sexual assault and older women.

The case for a primary prevention strategy in aged care and the broader community.

Catherine Barrett, Aust. Research Centre in Sex, Health and Society & Gay and Lesbian Health Victoria, La Trobe University.

Reflections on a rural and regional response to the Abuse of Older Adults.

A review process to ensure the protocols developed by the Northern Rivers Project remain effective for the region.

Linda Mills, Northern Rivers Social Development Council, Lismore NSW.

The role of advocacy in responding to elder abuse.

Benefits of an advocacy model in responding to abuse of older people living in residential care and the community.

Doris Gioffre & Jane Northey, Aged Rights Advocacy Service.

Session 4

Alliance for the Prevention of Elder Abuse WA.

Achievements can happen when significant bureaucrats collaborate on abuse prevention.

Greg Mahney, CEO Advocare WA.

Preventing abuse of Aboriginal elders

Aboriginal communities develop their response to abuse.

Louise Herft, Aboriginal Advocacy Program, ARAS.

The tradition of respect : mentoring camp.

Aboriginal Elders recommend a focus on respect.

Simone Kenmore & Andrew Davis, Aboriginal Advocacy Program, ARAS.

Conference Information



Conference Venue

The multi-award winning Adelaide Convention Centre enjoys a global reputation for excellence and is consistently ranked among the world's top convention centres. This reputation is the result of world-class facilities, constant maintenance to exceptional standards and the efforts of a dedicated and thorough staff to ensure the superb conduct of every event held at the Centre.

Car Parking

The Convention Centre operates the Riverbank car park, which is open 24 hours/day, 7 days a week. Early bird parking is available for AUD \$11.00 per day if entry is prior to 9.30am and departure prior to 6.30pm. Beyond 6.30pm casual parking charges will apply.

Parking vouchers are available on request to accommodate multiple entries and exits over a 24 hour period (not available with early bird parking).

An alternative is Secure Car Parking: entry via 124 - 126 Hindley Street Adelaide, or off North Terrace between Oaks Embassy and Oaks Horizon opposite the Adelaide Convention Centre. Enter via Hindley Street or North Terrace. Early Bird parking is available Monday - Friday for \$11.00. Enter between 6.30am and 9.30am and leave between 3.00pm and 7.00pm.

Registration Desk

The registration and information desk will be open for the duration of the Conference and will serve as your main point of contact for all Conference related queries. The Registration Desk will be located in Foyer 1 of the Adelaide Convention Centre, and will be open as follows:

Monday 17 June: 8.00am - 5.00pm
Tuesday 18 June: 8.00am - 4.00pm

Upon arrival, please ensure you collect your Conference bag and name tag from the registration desk. ARAS staff will be happy to assist you in any way they can.

Name Tags

The Adelaide Convention Centre is open to public access. For security purposes attendees, speakers and exhibitors are asked to wear their name tags to all sessions. Entrance to sessions and the exhibition is restricted to registered attendees only. If you misplace your name tag, please go to the Registration Desk to arrange a replacement.

Messages

Messages can be left at the Registration Desk. The messages will be posted on the message board situated near the desk. Please check the board on passing.

Special Requirements

The Registration Desk staff are happy to assist you with sensory or mobility needs. If you have any special dietary requirements please indicate these when registering.

Social Highlights

Monday 17th June 2013

5pm - 6pm: Networking and refreshments for all delegates included in the registration, held at the Adelaide Convention Centre.

7pm - 10pm : Conference Dinner at the Intercontinental Hotel, North Terrace, (located next to the Adelaide Convention Centre) providing a further opportunity for networking. A ticket can be purchased when registering for a two course dinner with beverages for \$88 (inc GST).

Evaluation Survey

Delegates are encouraged to complete the conference evaluation as it assists us to plan future conferences.

Privacy statement

The primary purpose for collecting personal information supplied on this form is to process your registration.

In registering for this event relevant details may be incorporated into a delegate list for the benefit of all delegates (name and organisation only) and may be made available to parties directly related to this event.

Adelaide

Adelaide is renowned for being one of the most liveable cities in Australia, as well as the wine capital of Australia. Adelaide City is in close proximity to the airport, the major beaches and Adelaide Hills. Adelaide is surrounded by parklands, together with a range of historic buildings, various street cafes, restaurants and shops of all descriptions. Walking is a popular way to enjoy the city, filled with nearby attractions such as the South Australian Museum, Art Gallery of South Australia, Migration Museum, Botanic Gardens and Adelaide Central Market.

Venturing just a short drive out of Adelaide, South Australia offers a wide range of experiences, including the famous wine regions of Barossa Valley, Clare Valley, McLaren Vale and the Adelaide Hills. Don't forget the white sandy beaches, untouched paradise of Kangaroo Island, the rugged outback of the Flinders Ranges and beyond, as well as the opportunity to experience Australia's unique wildlife.

Weather

The wonderful, Mediterranean-style climate in Adelaide provides mild weather, combined with year-round sunshine. During the winter month of June, the days can be quite cold, and conditions are perfect for a large number of indoor activities.

Shopping

Trading hours in the central city area are:

Monday - Thursday	9am - 7pm
Friday	9am - 9pm
Saturday	9am - 5pm
Sunday	11am - 5pm

Banking

Banks are open Monday - Thursday 9.00am - 4.00pm, Friday 9.30am - 5.00pm. Automatic teller machines (ATMs) are available throughout the city shopping precincts and hotel lobbies. Hotels provide money exchange services.

The closest ATMs are inside the Skycity Casino, adjacent to the InterContinental Adelaide Hotel or across from the Casino at the Roma Mitchell Building, Ground Floor, 136 North Terrace, Adelaide.

Transport Information

Airlines

Qantas	13 13 13	www.qantas.com.au
Virgin Blue	13 67 89	www.virginblue.com.au
Jetstar	13 15 38	www.jetstar.com

Adelaide airport bus transfers

Adelaide airport is eight kilometres from the centre of the city and is easily accessed by bus. The Adelaide Metro Jet Bus and Skylink airport shuttle transfers passengers to and from the airport and major city hotels every half hour from 7am - 10pm (hourly on weekends).

For more information please visit:

www.skylinkadelaide.com

You will need to purchase a Metroticket fare to board the bus.

www.adelaidemetro.com.au/ticketing

Taxis

Taxis from the airport to the Adelaide Convention Centre cost approximately AUD \$20.00.

Taxi ranks are located at the Adelaide Airport and outside the Casino on North Terrace.

Alternatively you can call a taxi:

Adelaide Independent Taxi Service:	13 22 11
Suburban Taxi:	13 10 08
Yellow Cab Co:	13 22 27

Easy access to the Adelaide Convention Centre is available by tram (free around the CBD) or by foot from your selected Hotels in Adelaide.

The Adelaide FREE 99C City Loop Bus services take you on a loop around the City taking in the SA Museum, State Library, Art Gallery, Royal Adelaide Hospital, Botanic Gardens, Rundle Street (East End), Tandanya Aboriginal Culture Gallery, the Central Markets, the Hindley Street precinct, University of South Australia and the University of Adelaide.

Smoking Policy

Smoking is prohibited inside the Adelaide Convention Centre and all hotels. All buildings are 100% non-smoking. Most restaurants and bars are smoke free as well.

Disclaimer: Please note all information provided is correct at the time of printing.

WEAAD National Conference Sponsors



**Government
of South Australia**

SA Health

We acknowledge the following sponsors for their support for the prevention of elder abuse and the formation of a national agenda.

Older people have the right to be valued, respected and protected from all forms of abuse. Maintaining our safe communities and healthy neighbourhoods is one of the seven strategic priorities of the South Australian Government. Promoting safe communities is the responsibility of all South Australians.

While South Australians celebrate increases in longevity and quality of life, an estimated 2 - 5 percent of older people will experience some form of abuse; usually from a family member, relative or person in a trusted relationship.

The abuse of older people is complex and diverse. Abuse, as a violation of human rights, requires recognition as an important social and health issue.

The South Australian Government is strongly committed to safeguarding older South Australians and has delivered numerous abuse prevention initiatives under the existing framework *Our Actions for the Prevention of Abuse of Older People 2007*.

Under the Hon Jack Snelling MP, Minister for Health and Ageing, Office for the Ageing is reviewing *Our Actions to Prevent the Abuse of Older South Australians (2007)*. The involvement of lead agencies from various sectors, and wide, aged care sector consultations are part of this review.

The review will develop a state-wide abuse prevention strategy to inform policy and guide future actions for abuse prevention in South Australia. It will strengthen risk identification, prevention and responding to the abuse of older people.

Implementation of the state-wide strategy will be based on shared responsibility and the collaborative action of agencies across state, local and non-government. This will include those already involved in the care of older people, as well as broader community services that older people access.

WEAAD National Conference Sponsors



Resthaven Incorporated

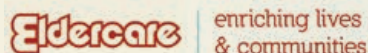
Established in 1935, Resthaven Incorporated provides outstanding care and support for older South Australians and their carers throughout metropolitan Adelaide, the Adelaide Hills, Murraylands, Riverland and across the Limestone Coast.

Respected for the delivery of high quality, responsive services, Resthaven is a not-for-profit community service of the Uniting Church in Australia. Services extend from basic support to very high level care at home, to 24 hour a day, seven days a week, high level residential aged care, and respite for carers.

Resthaven operates residential aged care facilities at ten locations, offering low and high level care to more than 1,000 older people, as well as short term residential respite. Independent retirement living is available at four locations.

In the community, approximately 8,000 older people access a range of in-home community care and support options to assist them to live independently and maintain social connections. These include social support groups, health and well-being therapy services, in-home support and clinical care, planned respite for carers, veteran-specific services and assistance with care and housing.

Resthaven employs approximately 1,800 staff, with support from 450 volunteers.



Eldercare

Eldercare is one of the largest and most experienced aged care and retirement living providers in South Australia. All of our facilities are fully accredited through the Aged Care Standards and Accreditation Agency.

Our organisation operates 22 locations throughout the Adelaide metropolitan area and country South Australia.

We provide a blend of low care, high care and respite care facilities, as well as specialist memory units for individuals who have dementia and related disorders. Community care packages are also available on the Yorke Peninsula. This range of services provides real security of tenure for our residents and we pride ourselves in being able to offer "ageing in place".

We encourage and facilitate an environment of respect and dignity for residents, staff, volunteers and all associated with the organisation.

Our goal is to provide services focused on the individual - with lifestyle coordinators promoting optimum quality of life and to maintain a strong, leading edge approach to connecting with our communities and being instrumental in enriching lives.

WEAAD National Conference Sponsors



ECH

ECH is a not-for-profit organisation that provides services aimed at ensuring older Australians, and their families and caregivers, are living to their full potential. ECH offers:

- **Independent retirement living** in 98 retirement villages located in well-serviced and established suburbs around Adelaide and in some regional areas of South Australia, close to transport routes, shopping, recreational and medical complexes.
- **Community Services** across Adelaide and in Darwin from eight community service and six therapy service centres. ECH also operates five day programs and a number of community outreach programs around Adelaide.
- **Residential Care** in nine residential care centres in metropolitan Adelaide, one in Victor Harbor on the Fleurieu Peninsula and one in Tiwi, Darwin delivering care in a homelike environment.
- **askECH** to ensure that older people and their families are made aware of the information and support that is available and how to access it.



Anglicare SA

Anglicare SA strives to achieve its vision of 'justice, respect and fullness of life for all' through the provision of services which build the capacity and capability of individuals, families and communities who are vulnerable or disadvantaged socially, emotionally or financially.

Anglicare's wide range of programs make a difference to the lives of people across all communities including Aboriginal, Culturally and Linguistically Diverse (CALD) and refugee. With over 2400 staff and volunteers, Anglicare SA works with families, individuals and communities to enable the services and supports needed to help rebuild and enhance lives; promoting equity, dignity and integrity.

Anglicare's Seniors Living service has a strong focus on positive and active ageing, encouraging independence in clients and aged care residents and providing high quality options for support and accommodation.



Baptist Care SA

Baptist Care in South Australia is a leading provider of community services with some 600 staff working with a diverse range of people in need from young toddlers to the aged. We literally help thousands of South Australians each year who are doing it tough.

Baptist Care commenced in South Australia in 1913 as the West End Baptist Mission and over the 100 years since then has grown into what we are today.

Baptist Care provides a range of services including supporting struggling families from the Aboriginal, migrant and wider community; provide a range of services with refugees; supporting the homeless; work with very young children through to young adults unable to live at home; work with the unemployed and help young people to remain engaged at school; our camping services are more than camps; our outdoor recreation staff also support young people at risk; support local Churches to connect with their community by their care services.

We are helping to transform the lives of South Australians who need a hand up from those that care.

WEAAD National Conference Sponsors



JAMES BROWN MEMORIAL TRUST

James Brown Memorial Trust

James Brown Memorial Trust has operated for over 120 years, focusing on providing accommodation, care and services for the most vulnerable people in our society - those with special needs such as being at risk of homelessness, having dementia, and older frail people in need of support.

James Brown Memorial Trust is responsive to the changing needs of the community illustrated by constant changes in our provision of care.

The Trust currently owns and operates 3 ageing-in-place Aged Care Homes (Kalyra Belair, Kalyra Woodcroft, Kalyra McLaren Vale), a retirement village (Kalyra Heights Village), 20 home care packages for the aged and 6 affordable housing sites (James and Jessie Brown Cottages program at Campbelltown, Crafers, Clovelly Park, Mansfield Park, Klemzig and Findon).



Helping Hand
new aged care

Helping Hand

Helping Hand is a not-for-profit organisation offering home care services, retirement living and residential care homes to over 7,000 clients in metropolitan and regional South Australia.

Established in 1953 we are recognised as one of the most progressive aged care service providers in Australia. Our clients and their choices are at the heart of all that we do. That is why our broad range of services deliver a variety of care options that allow for independence at home and full support in our residential sites.

Our passion is helping people keep theirs.



Padman Health Care
A spirit of caring, a tradition of excellence

Padman Health Care

Padman Health Care, the largest Private Sector Aged Care Group in South Australia, has been providing Care and Services to our Seniors since 1984.

It currently operates 12 Residential Facilities in South Australia and one in Queensland. Padman Health Care has a strong focus on beautiful and comfortable living environments, and nine of its homes provide Extra Services.

The Group has enjoyed an enviable record of achieving Quality outcomes throughout its 28 years of operation. The Executive Directors Viv and Florence Padman are active members of the Aged Care Industry.

Padman Health Care has approximately 1000 employees. A strong senior management team of Operational, Accounting, Quality, Human Resource and IT personnel, together with a team of skilled staff, ensure that outcomes for Residents are at the highest level.

Padman Health Care has a long history and commitment to preserving and protecting the dignity, safety and rights of the elderly and in supporting them to enjoy a fulfilling and comfortable life. Padman Health Care's own RTO (Registered Training Organisation) further supports the Organisation in training, developing and providing personnel to deliver quality care and services.

Adelaide Convention Centre Floorplan

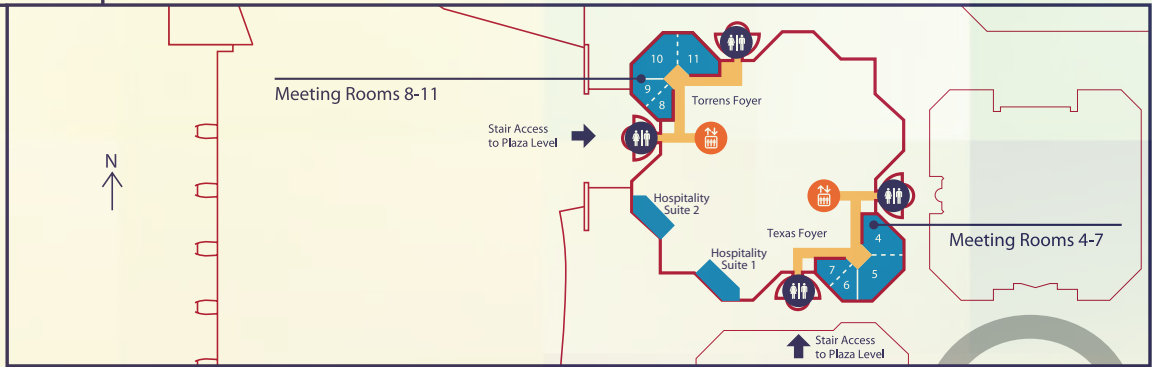
- Circulation areas
- Function areas
- Regattas Bistro

North Terrace, Adelaide, South Australia 5000
 Telephone (61 8) 8212 4099 Facsimile (61 8) 8212 5101
 sales@adelaidecc.com.au
 www.adelaidecc.com.au

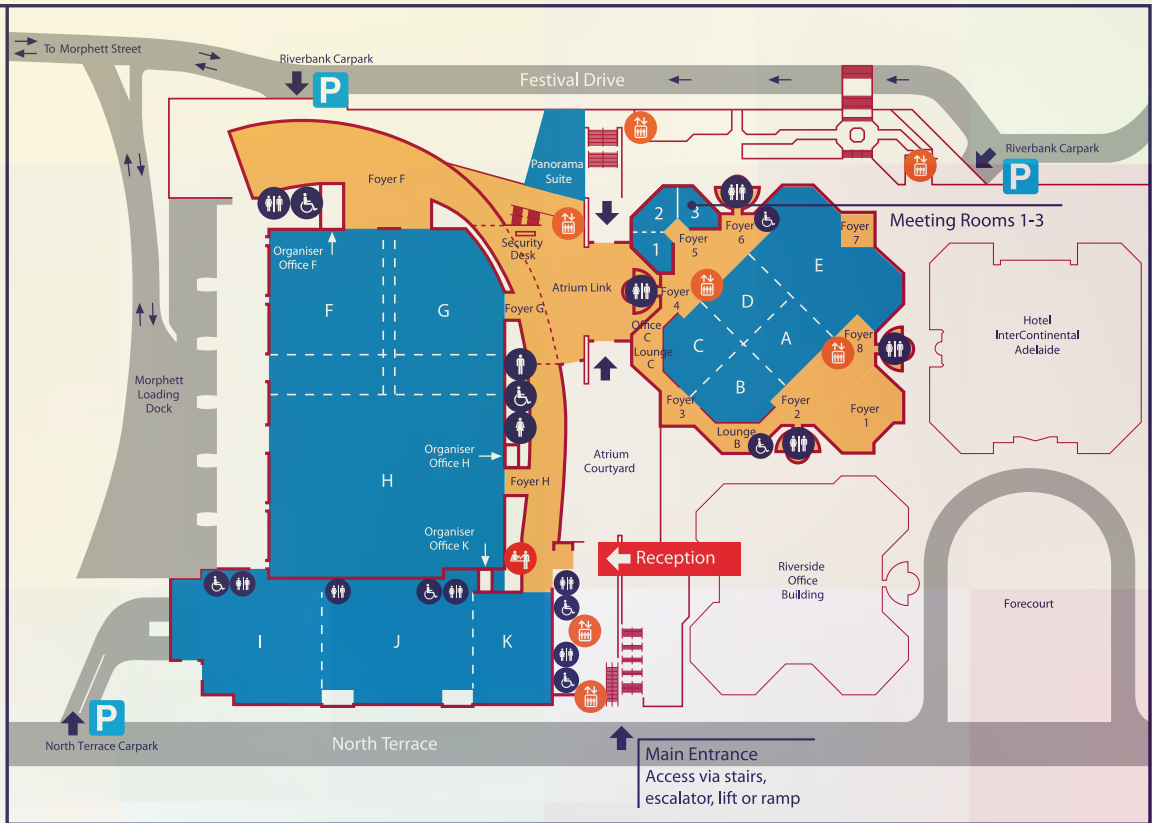
ADELAIDE CONVENTION CENTRE



Level One



Plaza Level



Riverbank Level



Adelaide Map & Accommodation



Legend

- Adelaide Convention Centre
- Accommodation
- Attractions
- Hospital
- Taxi
- Shopping/Dining Strips
- Tram Line
- 99c Free Bus Route
- Tram Stops
- Linear Park Trail

Accommodation

- 1** InterContinental Adelaide
- 2** Oaks Embassy Hotel
- 3** Oaks Horizons Hotel
- 4** Mecure Grosvenor
- 5** Sebel Playford Adelaide
- 6** Stamford Plaza Adelaide
- 7** Hotel Grand Chancellor
- 8** Miller Apartments
- 9** Breakfree on Hindley
- 10** Hotel Rockford Adelaide
- 11** Hotel Grand Chancellor Adelaide on Hindley
- 12** Adelaide Central YHA
- 13** Adelaide Paringa Motel

Attractions

- 1** Sky City Adelaide (Casino)
- 2** Adelaide Festival Centre
- 3** State Library of South Australia
- 4** South Australian Museum
- 5** Art Gallery of South Australia
- 6** National Wine Centre of Australia
- 7** National Aboriginal Cultural Institute
- 8** Adelaide Central Market & Chinatown
- 9** Adelaide Zoo

Registration & Payment Information

World Elder Abuse Awareness Day National Conference

17 - 18 June 2013, Adelaide Convention Centre, North Terrace, Adelaide.

You can register by completing the form on the other side of this page and returning it along with your payment made by one of the following options:

■ Cheque

With your cheque made payable to Aged Rights Advocacy Service Inc,
PO Box 7234 Hutt Street, Adelaide SA 5000.

■ Electronic Funds Transfer

Payments can be made direct to:

BSB: 105-159

Account No: 714931240

Please include reference with your payment: **Your Surname.**

and either

Fax your registration with your EFT payment details to (08) 8232 1794

or

Email a scanned copy of your registration with your EFT payment details to: aras@agedrights.asn.au

■ Credit Card

Please fill in the details on the Registration Form

- If your organisation requires a tax invoice prior to payment, tick this box, complete the registration form and fax to us on (08) 8232 1794 or email a copy to: aras@agedrights.asn.au We will then register you and issue you with a tax invoice.

Once your registration is processed you will receive a tax invoice.

Please note: Attendance at this Conference may attract CPD units towards your annual requirements for professional development. Refer to your professions CPD rules and requirements.

Cancellation or Registration transfer: Cancellation or transfer of registration must be in writing and can be made up to five working days before the conference. Cancellations made less than five working days before the conference will be charged a 50% cancellation fee. Full payment is due for non-attendance except in special circumstances.

To confirm your booking, the completed registration form must be returned to the Aged Rights Advocacy Service Inc. by Tuesday 11 June 2013.

Aged Rights Advocacy Service Inc.

PO Box 7234, Hutt Street, Adelaide SA 5000

Facsimile 08 8232 1794 Email aras@agedrights.asn.au

Registration Form

Delegate Information

Surname

First Name

Organisation

Billing Address

Suburb/Town

State

Postcode

Phone (work)

Email

Special Requirements (eg dietary, mobility)

Registration (tick the appropriate box)

Registration 2 day conference \$550

Registration 1 day conference Mon or Tues \$275

Students, 50% discount \$275

To receive a 10% group discount (5 or more people) contact Allisa at ARAS: (08) 8232 5377.
To receive this discount, all names and payment must be submitted at the same time.

Conference Dinner, Monday 17th June 7pm. (Intercontinental Hotel) \$88

(all costs include GST)

TOTAL \$

Concurrent Sessions (please indicate your preference on each day)

Day 1 Mon 17 **Session 1** **Session 2** **Day 2** Tue 18 **Session 3** **Session 4**

Payment Method (tick the appropriate box)

Cheque (made payable to: Aged Rights Advocacy Service Inc.)

Electronic Funds Transfer (EFT) BSB: 105-159 Account No: 714931240

Credit Card Payment Visa Mastercard

Exp: / CVV:

Cardholder's Name

Signature

Organisation Required Tax Invoice Prior to Payment

Completed registration form must be returned to ARAS by Tuesday 11 June 2013.

Aged Rights Advocacy Service Inc.

PO Box 7234, Hutt Street, Adelaide SA 5000 Facsimile 08 8232 1794 Email aras@agedrights.asn.au