

ARAS PRESENTS

# BACK TO THE FUTURE

CELEBRATING

2005-2015

10 YEARS OF WEAAD

TUES 16 JUNE 2015

World Elder Abuse Awareness Day Conference 2015  
Adelaide Convention Centre, North Terrace, Adelaide

aras



aged rights advocacy service inc.

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**Marilyn Crabtree**  
**CEO, ARAS**

**Back to the Future -  
Celebrating 10 Years of WEAAD**

We are delighted to announce the tenth annual conference to observe World Elder Abuse Awareness Day 2015 'Back to the Future - Celebrating 10 Years of WEAAD' will be held in Adelaide on 16th June 2015.

The conference will explore the evolution of elder abuse prevention over the last 10 years, what is working and how we can improve in the future.

We have developed a program of reflective and informative presentations featuring an excellent line up of guest speakers from around Australia. The program aims to stimulate our thinking about how we can inspire older people to take action to safeguard their health, their safety and their well-being, and prevent elder abuse.

The conference will feature a range of situations in which there is vulnerability to abuse and seek out practices to show how this can be prevented.

The one day conference will be held in the new Convention Centre in Adelaide on Tuesday June 16th 2015. The City Rooms are on the Upper Level and very spacious, which has enabled us to use the always popular cabaret style table seating.

Don't miss this special event.

Register now at [www.sa.agedrights.asn.au](http://www.sa.agedrights.asn.au)



Government  
of South Australia

SA Health

### Government of South Australia - SA Health

The Government of South Australia is leading innovation and growth in economic and social opportunities for older South Australians. As active members of our communities, older South Australians are actively participating in and benefiting from all-ages-friendly communities, and renewing our state's potential through their vital contributions.

Following the release of the state ageing plan *Prosperity Through Longevity: South Australia's Ageing Plan, Our Vision 2014-2019* and action plan, the state government through the Honorable Zoe Bettison, Minister for Ageing, is working with aged, community, retail and private sectors to further this potential, and actions to prioritise health, wellbeing and security of older South Australians.

Active involvement of seniors comes with a responsibility to raise awareness across our communities, that older South Australians, regardless of age, ability, or background, have the right to be respected and valued. They have the right to experience fulfillment and opportunities which positively impact their wellbeing.

In June 2014, the state government released the *Strategy to Safeguard the Rights of Older People 2014-21* at the World Elder Abuse Awareness Day Conference. Outcomes under this strategy are ensuring that the rights of older people are respected and valued. South Australia has developed a policy based *Charter of the Rights of Freedoms of Older South Australians*, supporting awareness and increased recognition of older people's rights across the broader community.

Following this, Minister Bettison is releasing the *Strategy to Safeguard the Rights of Older People Action Plan 2015-21*. Through this action plan, the commitment of state government to ensure awareness of the rights and safeguards of older people will be supported by tangible actions.

Over the next seven years, the priorities of the state government will include a key focus on building stronger community connections, and the ways older people, their families and carers, and professionals, identify and respond to situations of vulnerability and risks for older people. Supported under this action plan will be new research and the development of locally relevant evidence base to inform future policies. Based on a shared responsibility and leadership, the actions of state government will be strengthened through collaboration with state and local government agencies as well as non-government organisations and the broader community.

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|---------|--|
| 8.15am  | <b>Registration</b>  |
| 9.00am  | <b>Welcome</b><br><b>Marilyn Crabtree</b> , CEO, Aged Rights Advocacy Service.   |
| 9.10am  | <b>Traditional Welcome</b><br><b>Steve Gadlabardi Goldsmith and Taikurtinna Dance Group.</b>   |
| 9.25am  | <b>Opening</b><br><b>The Hon. Zoe Bettison</b> , Minister for Ageing.<br><b>Launch of the Actions for Safeguarding the Rights of Older South Australians 2014-2021 Strategy.</b>   |
| 9.35am  | <b>Keynote</b><br><b>Professor Susan Kurrle</b><br>Curran Professor in Health Care of Older People<br>Faculty of Medicine, University of Sydney<br>Director, NHMRC Cognitive Decline Partnership Centre<br>Senior Staff Specialist Geriatrician<br>Hornsby Ku-ring-gai Health Service.<br><b>Elder Abuse Recognition and Response: Past, Present and Future.</b>   |
| 10.30am | <b>Morning Tea</b>   |
| 10.55am | <b>Ian Yates AM</b> , Chief Executive COTA Australia.<br><b>A National Perspective</b> (recorded message).   |
| 11.05am | <b>Associate Professor Linda Starr</b> ,<br>School of Nursing & Midwifery, Faculty of Health Sciences, Flinders University.<br><b>Protection Against Elder Abuse at an Impasse in Australia.</b>   |
| 11.35pm | <b>Chief Inspector Astrid Gustavson and Superintendent Joanne Shanahan</b> ,<br>Officer in Charge of the new Family and Domestic Violence Branch, SAPOL.<br><b>The Role of Intervention Orders in Preventing Elder Abuse.</b>  |
| 12.00pm | <b>Ceallaigh Spike</b> , Elder Abuse Prevention Unit UnitingCare Community Helpline Qld.<br><b>The Evolution of a Standalone Elder Abuse Helpline.</b>   |
| 12.30pm | <b>Lunch</b>   |
| 1.30pm  | <b>Dr John Brayley</b> , Public Advocate SA.<br><b>Preventable Restraint and Elder Abuse.</b>  |
| 1.55pm  | <b>Panel discussion: How Can My Organisation Respond to this Elder Abuse Situation.</b><br>Panel members: Graham Aitken Aboriginal Elders & Community Care Services;<br>Doris Gioffre Aged Rights Advocacy Service; Margie Pitcher Domiciliary Care;<br>Christopher Boundy Legal Services Commission; Rosa Colanero Multicultural Aged Care;<br>John Brayley Public Advocate; Debra Contala Public Trustee; Leanne Taylor SAPOL. |
| 2.50pm  | <b>Rosemary Warmington AM</b> , Chief Executive Officer, Carers SA.<br><b>The Carers Safeguarding Project.</b>   |
| 3.00pm  | <b>Afternoon Tea</b>   |
| 3.25pm  | <b>DVD of the Aboriginal Elders Mentoring Camp 2015 (10 minutes)</b>   |
| 3.35pm  | <b>Dr Cheryl Tilse</b> , Assets, Ageing and Intergenerational Transfers Research Program,<br>University of Queensland.<br><b>Elder Financial Abuse Awareness, Intervention and Prevention: Whose Money Is It?</b>  |
| 4.00pm  | <b>Fiona York</b> , Seniors Project Officer Ethnic Communities Council of Victoria.<br><b>Within My Walls: Raising Awareness of Elder Abuse in Victoria's CALD Communities.</b>  |
| 4.25pm  | <b>Closing Remarks</b><br><b>Joan Stone</b> , Chairperson, Aged Rights Advocacy Service.   |
| 4.30pm  | <b>Refreshments</b>  |



**Professor Susan Kurrle**

Professor Susan Kurrle is a geriatrician at Hornsby Ku-ring-gai Hospital in northern Sydney and at Batemans Bay Hospital in southern NSW. She also holds the Curran Chair in Health Care of Older People in the Faculty of Medicine at the University of Sydney. She has had a 25 year interest in the identification and management of elder abuse, and the development of education programs for both health care professionals and the community.

She continues to see situations of elder abuse in her day to day clinical work. She has also been very involved in the practical management of dementia and she leads the NHMRC Partnership Centre on Dealing with Cognitive and Related Functional Decline in Older People.

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**Elder Abuse Recognition and Response:  
Past, Present and Future.**

This presentation revisits the early days of elder abuse recognition and response, and then describes how our understanding of the issue has developed over the past 25 years with subsequent changes in our management of this problem. It compares the situation then and now and looks into what we might expect in the future.

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**Ian Yates AM, D Univ Flin**

Ian Yates is Chief Executive of COTA Australia, the national peak body for COTAs (Councils on the Ageing) in each State and Territory of Australia. Ian was appointed CE of COTA SA in June 1989 and has played national leadership roles in COTA since 2002.

COTAs are the peak aged consumer organisation in each state and territory and nationally, with thousands of organisational members representing over 500,000 seniors, plus 40,000 individual members of COTAs.

Ian serves on a wide variety of federal government and aged care sector national bodies. He is a member of the Federal Government's Aged Care Financing Authority and in February 2014 was appointed a member of the Aged Care Sector Committee. He is a Member of the Aged Care Quality Advisory Council of the Aged Care Quality Agency. Ian is the COTA representative on the National Aged Care Alliance and its Sponsors Group.

Outside aged care Ian is a member of the Consumer Advisory Panel to the Australian Securities and Investments Commission (ASIC), a Director of Livable Housing Australia, and a member of the Advisory Board of the ARC Centre of Excellence in Population Ageing Research (CEPAR).

Ian has been a Director of the Aged Care Standards and Accreditation Agency and has served on the Consumer Consultative Committee to the Australian Competition and Consumer Commission (ACCC) and the Australian Energy Regulator (AER), the National Forum on Mature Age Participation, the ACFI Monitoring Group and the former Ageing Consultative Committee to the Federal Minister for Ageing.

Ian is Chair of the Management Committee of the Australasian Journal on Ageing (AJA) and serves as a Director of COTA's Insurance and Membership Services Ltd (IMS) and COTA Member Services Pty Ltd (CMS).

Among other roles in the community Ian is currently a Board member of the Aged Rights Advocacy Service and Member of the Strategic Resources Committee of Flinders University.

Over the last decade Ian has been Deputy Chancellor of Flinders University and Chair of its Strategic Resources Committee; Chair of the Cancer Council SA and a Director of the Cancer Council Australia; Deputy Chair of the Repatriation General Hospital in SA; Deputy Chair of the SA Council of Social Service; Board Member of the Southern Adelaide Health Service; Board Member of the Flinders Medical Centre; and a member of the SA Government's Health Performance Council.

Ian holds a BA from Flinders University; is a Member of the Australian Institute of Company Directors; is an Honorary Doctor and Emeritus Deputy Chancellor of Flinders University; and was awarded Membership in the Order of Australia (AM) in June 2005.

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**A National Perspective (recorded).**

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### **Associate Professor Linda Starr**

Linda Starr is a general and mental health qualified nurse, lawyer and associate professor in the School of Nursing and Midwifery. Her research interests have been in health law, criminal law, forensic practice, forensic nursing, and elder abuse investigation. Her current research for her PhD project is exploring the experience of registered and enrolled nurses and careers in identifying and reporting elder abuse and the experience of those who receive such reports and investigate the cases.

Linda is currently, the Chair of the State Board of the Nursing and Midwifery Board, Australia, Deputy Chair of the Aged Rights Advocacy Service, member of the South Coast Health Advisory Council and the Foundation President of the Australian Forensic Nurses Association and a Justice of the Peace.

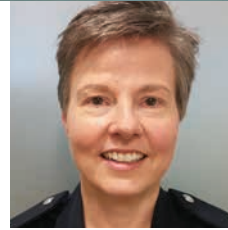
She has an extensive speaking record nationally and internationally on issues in health law, forensic nursing and elder abuse and has published extensively on these issues in local and international journals.

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#### **Protection Against Elder Abuse at an Impasse in Australia.**

Elder abuse in residential aged care facilities continues despite legislative attempts to protect vulnerable adults through the introduction of compulsory reporting of physical or sexual abuse. However, despite a bucket load of good will and an honest attempt by those working in aged care and law enforcement agencies the reality is that despite horrific evidence of ongoing abuse there continues to be a paucity of justice for victims caught up in systems that are largely unprepared to cope with the reality of criminal conduct towards vulnerable adults.

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### **Chief Inspector Astrid Gustavson**

Chief Inspector Astrid Gustavson commenced with the South Australia Police (SAPOL) in 1987. During her career she has been posted to a variety of country and metropolitan areas with her predominate focus being operational general duties policing in Port Pirie, Norwood and Adelaide. Chief Inspector Astrid Gustavson has in excess of 14 years of country policing, which provided the opportunity to work closely with local and State-based support services, working on joint initiatives to better support the local community in areas including sexual assault, domestic abuse and child abuse.

Since 2009 Chief Inspector Astrid Gustavson has led the implementation of the Intervention Order (Prevention of Abuse) Act 2009 legislation into SAPOL, which required the development of multi-agency, cross jurisdictional and internal policy, infrastructure development and multi-agency training. Through the project she has been able to introduce a more contemporary focus on the investigation and management of domestic violence by law enforcement. She is considered an expert in the field and is sought both internally and externally to SAPOL for advice on the ongoing development of legislation and support mechanisms.

Academically, Astrid holds a Graduate Certificate in Applied Management, Graduate Certificate in Business Administration and is currently undertaking a Bachelor of Management.

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#### **The Role of Intervention Orders in Preventing Elder Abuse.**

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### **Superintendent Joanne Shanahan**

Detective Superintendent Joanne Shanahan commenced with the South Australia Police (SAPOL) in 1981 graduating from the Police Academy in 1983. During her career she has been posted to a variety of areas with her predominate focus being criminal investigations, including the Officer in Charge of Elizabeth CIB, Licensing Enforcement Branch, Internal Investigation Section and most recently as the Officer in Charge of Family and Domestic Violence Branch. She has previously worked on joint initiatives focusing on domestic violence and has been a committee member of a domestic violence service.

As the Officer in Charge of Elizabeth Criminal Investigation Branch she was in charge of Serious Crime Investigations, Response, Victim Contact, Crime Assessment, Crime Cars, Crime Scene Examiners, Crime Management Unit, Child Abuse, and Domestic Violence. It was her time at Elizabeth CIB that she led and managed the complex investigation into the State's largest Criminal Neglect and Child Abuse matter.

As the Officer in Charge, Licensing Enforcement Branch she had state wide responsibility for strategic issues that hold the interest of government, local councils and the media, particularly in relation to the topical issue of liquor consumption and the behaviour that goes with that. Much of her focus was instigating a multi-agency approach to issues that impact on the safety and well-being of persons living in or visiting the CBD, including licensing issues and alcohol related violence.

Detective Superintendent Joanne Shanahan participated in an overseas exchange program with the Kent Police in the United Kingdom and was given the responsibility of Officer in Charge of the Ashford District during that program.

In 2013 Detective Superintendent Joanne Shanahan was the SAPOL lead in the development of a new State initiative, the Multi-Agency Protection Service (MAPS). MAPS is a multi-agency trial of an information sharing model to manage domestic violence and child protection matters for the whole of South Australia. Based on a model in operation throughout the United Kingdom, it co-locates representatives from participating government agencies including South Australia Police (SAPOL), Department for Correctional Services (DCS), Department for Education and Child Development (DECD - incorporating Families SA), Department for Communities and Social Inclusion (DCSI), and SA Health with SAPOL as the lead agency.

In 2014 SAPOL launched the new Family and Domestic Violence Branch led by Detective Superintendent Joanne Shanahan. Amongst the responsibilities of this new Branch is oversight of the response, investigation and prosecution of family and domestic violence, management of support to family and domestic violence victims, management of intervention orders and management of multi-agency responses to incidents of family and domestic violence and child abuse.

Detective Superintendent Joanne Shanahan is a leader and mentor in SAPOL and in 2003 was recognised with the award of "Most Outstanding Female Leader" in the Australasian Council of Women and Policing Excellence in Policing Awards. Academically, Joanne holds a Bachelor in Social Science, Associate Diploma in Justice Studies, Graduate Certificate in Management and Graduate Certificate in Applied Management and is a member of the Australian Institute of Company Directors.





### **Ceallaigh Spike**

Ceallaigh Spike is a Project Officer at the Elder Abuse Prevention Unit, UnitingCare Community Helpline Qld.

Ceallaigh has been working for UnitingCare Community's (UCC) Older Person's programs since 2009. Originally working with the Seniors Enquiry Line and Time for Grandparents Program, Ceallaigh began with Elder Abuse Prevention Unit in 2012. Prior to employment with UCC, she worked in the IT sector and studied, graduating with an undergraduate degree in Psychological Science from Griffith University in 2011 and is currently undertaking external studies in data analytics.

Ceallaigh continues to do some contract IT support work when it can fit it in and also run a small online business importing and selling Argentine tango shoes.

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### **The Evolution of a Standalone Elder Abuse Helpline**

This presentation provides an overview of the history and role of the Helpline operated by UnitingCare Community's Elder Abuse Prevention Unit in Queensland, and explores the value and challenges of a non-statutory standalone telephone service. In particular the challenge of client centred practice on calls where contact is with the family of a client rather than the client themselves, the impact of single-contact crisis work on workers, and the opportunity Helpline data collection provides to inform decision makers and stakeholders in the sector.

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### **Dr John Brayley**

Dr John Brayley was appointed Public Advocate in July 2008 for a five year term. John has a background in both mental health and general health administration, as well as quality improvement. He is a former state Director of Mental Health in South Australia and Chief Advisor in Psychiatry.

He has worked closely with consumer and carer groups in the past. In his role he will be collaborating with community groups that represent people who receive services from the disability, aged care and health sectors, in order to develop advocacy positions, to promote the rights of people who have a mental incapacity, and support the interests of carers.

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### **Preventable Restraint and Elder Abuse.**

The topics of unnecessary restraint and elder abuse are usually tackled as separate issues. This presentation will explore the two on a continuum. Given restraint is known to cause harm, should it be defined as physical abuse and chemical abuse of elders, if such restraint is applied when its use could have been prevented? It will be argued that the use of preventable restraint by organisations increases the risk of elder abuse by individuals. Common solutions will be discussed; including practical strategies that organisations can implement now. In the future the implementation of the Optional Protocol to the Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment (OPCAT) should include aged care settings.

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**Rosemary Warmington, AM**

Rosemary Warmington AM is the Chief Executive Officer, Carers SA.

Rosemary has tertiary qualifications in management and leadership including Monash University - Mt Eliza Business School and is a Fellow of the Australian Institute of Company Directors.

Rosemary has many years of experience in government and community services working across policy, funding and service delivery. She has also worked as a therapist and worker in the delivery of front line community and health services. Rosemary has been a member of a range of national and state committees related to the delivery of strategic change for Carers across mental health, disability, ageing, transport, young people, housing, and health and chronic illness including ministerial advisory committees.

Rosemary is a committed advocate for increased recognition of family Carers at both a state and national level. As chief executive officer she has seen considerable and sustained growth in the organisation. The Association has nine sites across the state with considerable services and supports for Carers in rural and regional South Australia.

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**The Carers Safeguarding Project**

Safeguarding Carers at Risk: Carers SA was commissioned by the Office for the Ageing (OFTA) with researching early ways to identify abuse risk factors and support its prevention through early intervention safeguards for older people in carer relationships. In this presentation, Carers SA will share the information and resources developed to assist other agencies and support family carers.

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**Dr Cheryl Tilse**

Cheryl Tilse is a lead investigator in the Assets, Ageing and Intergenerational Transfers Research Program at the University of Queensland.

Over the past fifteen years, this program has explored the intersection of individual, financial, legal and family interests in older people's assets. It focuses on asset management, intergenerational transfers, financial abuse, advance planning, substitute and supported decision making and financial capacity. The team have a strong track record of building interdisciplinary and cross sectoral research teams; partnerships with government and non-government organisations and successful competitive grant funding. Cheryl has published and presented nationally and internationally on this research. Cheryl is a member of the reference groups of the Elder Abuse Prevention Unit, Queensland and the Seniors Legal Advice and Support Service, Brisbane.

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**Elder Financial Abuse Awareness, Intervention and Prevention: Whose Money Is It?**

This presentation draws on a fifteen year program of research into older people and their assets to consider the gains, challenges and changes in understanding and preventing elder financial abuse. It identifies challenges for the future that are located in the current policy and social context.

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**Fiona York**

Fiona York has worked in Victoria's aged care and community sectors for many years, working on a variety of projects ranging from systems improvement, partnerships and protocols to social and community engagement. Fiona began working in the area of Elder Abuse in 2011, and was responsible for a referral pathways project at Seniors Rights Victoria. This included research into outcomes for clients experiencing elder abuse and into the support systems available .

Fiona joined the Ethnic Communities' Council of Victoria (ECCV) in 2013 to focus on elder abuse prevention in a culturally diverse context. In this role she has worked closely with the Chinese, Greek, Filipino, Macedonian, Serbian and Turkish communities to develop culturally appropriate community education materials. She now has a team of bilingual workers delivering community education in the first language of participants on 'respect and dignity in ageing'.

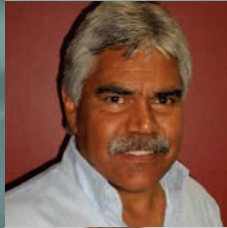
Fiona was executive producer on the film *Within My Walls*, a short film depicting the lives of older people in suburban Melbourne who have been affected by mistreatment at the hands of their family. The film is overdubbed into seven languages and was released in October 2014.

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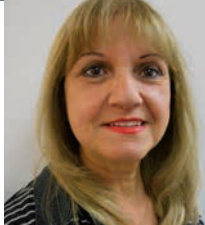
**Within My Walls: Raising awareness of elder abuse in Victoria's CALD communities.**

The process of collaboration in making the film will be the topic of this presentation. *'Within my Walls'* is a short film developed in close collaboration with six ethnic communities to raise awareness of the issue of elder abuse. The film depicts four entwined stories designed to start discussion on this hidden issue, and is overdubbed into seven languages. It is currently being used as a tool for community education, often delivered by bilingual educators.

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Graham Aitken  
Aboriginal Elders  
& Community Care  
Services



Doris Gioffre  
Aged Rights Advocacy  
Service



Margie Pitcher  
Domiciliary Care



Christopher Boundy  
Legal Services  
Commission



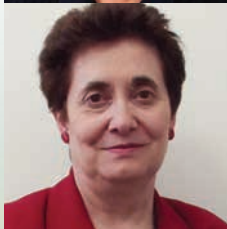
John Brayley  
Public Advocate



Debra Contala  
Public Trustee



Leanne Taylor  
SAPOL



Rosa Colanero  
Multicultural Aged Care

**Panel Discussion**

**How Can My Organisation Respond to this Elder Abuse Situation.**

**Delegate Information**

Surname  First Name

Organisation

Billing Address

Suburb/Town  State  Postcode

Phone (work)

Email

**Special Requirements** (eg dietary, mobility)

**Registration Fee** (all registration fees include GST)

**Conference Registration** **\$275.00**

**Group bookings of 5 or more: 20% discount each** **\$220.00**  
To receive a 10% group discount (5 or more people) all names and payment must be submitted at the same time. Contact ARAS on (08) 8232 5377 to arrange.

**Students:** **\$110.00**

**Total \$**

**Payment Method** (please tick the appropriate box)

Cheque (made payable to: Aged Rights Advocacy Service Inc.)

Electronic Funds Transfer (EFT) BSB: 105-159 Account No: 714931240

Credit Card Payment  Visa  Mastercard

Cardholder's Name

Exp:  /   CVV:    Signature

Organisation Required Tax Invoice Prior to Payment

**Please note this registration is NOT a tax invoice.**

**Completed registration form must be returned to ARAS by Tuesday 9 June 2015.**

Either **faxed** to ARAS on (08) 8232 1794 or email a scanned copy to [events@agedrights.asn.au](mailto:events@agedrights.asn.au)

Cancellation or Registration transfer: Cancellation or transfer of registration must be in writing and can be made up to five working days before the Conference. Cancellations made less than five working days before the Conference will be charged a 50% cancellation fee. Full payment is due for non-attendance except in special circumstances.

ARAS is supported by funding from the Australian Government under the Commonwealth HACC Program and the Department of Social Services and Office for the Ageing, SA Health.

Aged Rights Advocacy Service Inc.

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