**Aged Rights Advocacy Service (ARAS) Information/Education Sessions**

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|  | **TOPIC/CONTENT** | **PARTICIPANTS** |
| 1 | **Consumer specific talk - Residential** | Older people and their representatives |
| 2 | **Consumer specific talk - Home Care Packages consumers** | Older people and their representatives |
| 3 | **Consumer specific talk - Home Support consumers** | Older people and their representatives |
| 4 | **General community talk including Older persons/Consumer Rights & responsibilities and the role of ARAS, and safeguards to protect their future** | Older people and others in the community e.g. Probus, Legacy  |
| 5 | **Residents’ Rights & Responsibilities and the Role of ARAS** | Residential Aged Care Facility staff and volunteers |
| 6 | **Service User Rights & Responsibilities and the Role of ARAS**  | Community Aged Care staff and volunteers |
| 7 | **Aboriginal Advocacy Program: Service User Rights & Responsibilities and the Role of ARAS** | * Community Aged Care staff

and volunteers* Aboriginal Students
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| 8 | **ARAS Consumer Rights and Elder Abuse Prevention** | * Students
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| 9 | **Taking Action to Prevent Elder Abuse** Identifying types of abuse and understanding obligations in relation to Compulsory Reporting  | * Residential Aged Care Facility staff
* Residential Aged Care ‘Community Visitors Scheme’ volunteers
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| 10 | **Abuse of Older People in the Community** * Identifying types of abuse and risk factors
* Intervention strategies
* Principles of assistance
* Organisational policies and procedures
 | * Community Aged Care staff

and volunteers* Health & Allied Health professionals
* Students
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| 11 | **Advocacy in Action: Upholding Service User Rights.**Addresses Community Care Common Standard 3Participants examine:* What is an advocate?
* Service users’ right to use an advocate
* Assisting service users to access an advocate
* Working with advocates
 | Community Aged Care staff and volunteers |
| 12 | **Reviewing the Effectiveness of your Resident Group**Session includes resources to assist staff and residents evaluate and improve the operation of a Residential Aged Care Facility’s Resident Group | Residential Aged Care Facility Managers, Lifestyle Coordinators, Diversional Therapists and Resident Group facilitators. |
| 13 | **Abuse Prevention “Train the Trainer” Kit:**Session equips a designated staff trainer with the knowledge and resources to enable front line staff to recognise abuse of older people, and take appropriate action.  | Service Providers |
| 14 | **Responding to Elder Abuse**Key topics:* Preparing to respond according to risk level
* Principles to consider
* Options for responding
* Working collaboratively
 | Service providers who have participated in the ARAS Abuse Prevention “Train the Trainer” Kit. |
| 15 | EXPO/display table  | General public, older people and service providers |

**Please call 8232 5377 or 1800 700 600 for country callers to book your session.**