**Aged Rights Advocacy Service (ARAS) Information/Education Sessions**

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|  | **TOPIC/CONTENT** | **PARTICIPANTS** |
| 1 | **Consumer specific talk - Residential** | Older people and their representatives |
| 2 | **Consumer specific talk - Home Care Packages consumers** | Older people and their representatives |
| 3 | **Consumer specific talk - Home Support consumers** | Older people and their representatives |
| 4 | **General community talk including Older persons/Consumer Rights & responsibilities and the role of ARAS, and safeguards to protect their future** | Older people and others in the community e.g. Probus, Legacy |
| 5 | **Residents’ Rights & Responsibilities and the Role of ARAS** | Residential Aged Care Facility staff  and volunteers |
| 6 | **Service User Rights & Responsibilities and the Role of ARAS** | Community Aged Care staff  and volunteers |
| 7 | **Aboriginal Advocacy Program: Service User Rights & Responsibilities and the Role of ARAS** | * Community Aged Care staff   and volunteers   * Aboriginal Students |
| 8 | **ARAS Consumer Rights and Elder Abuse Prevention** | * Students |
| 9 | **Taking Action to Prevent Elder Abuse**  Identifying types of abuse and understanding obligations in relation to Compulsory Reporting | * Residential Aged Care Facility staff * Residential Aged Care ‘Community Visitors Scheme’ volunteers |
| 10 | **Abuse of Older People in the Community**   * Identifying types of abuse and risk factors * Intervention strategies * Principles of assistance * Organisational policies and procedures | * Community Aged Care staff   and volunteers   * Health & Allied Health professionals * Students |
| 11 | **Advocacy in Action: Upholding Service User Rights.**  Addresses Community Care Common Standard 3  Participants examine:   * What is an advocate? * Service users’ right to use an advocate * Assisting service users to access an advocate * Working with advocates | Community Aged Care staff  and volunteers |
| 12 | **Reviewing the Effectiveness of your Resident Group**  Session includes resources to assist staff and residents evaluate and improve the operation of a Residential Aged Care Facility’s Resident Group | Residential Aged Care Facility Managers, Lifestyle Coordinators, Diversional Therapists and Resident Group facilitators. |
| 13 | **Abuse Prevention “Train the Trainer” Kit:**  Session equips a designated staff trainer with the knowledge and resources to enable front line staff to recognise abuse of older people, and take appropriate action. | Service Providers |
| 14 | **Responding to Elder Abuse**  Key topics:   * Preparing to respond according to risk level * Principles to consider * Options for responding * Working collaboratively | Service providers who have participated in the ARAS Abuse Prevention “Train the Trainer” Kit. |
| 15 | EXPO/display table | General public, older people and service providers |

**Please call 8232 5377 or 1800 700 600 for country callers to book your session.**