

aras



aged rights advocacy service inc.

there's no
excuse for abuse -
addressing the future.



World Elder Abuse Awareness Day Conference

14th June 2012

Adelaide Convention Centre, North Terrace, Adelaide



Introduction



Marilyn Crabtree
CEO, ARAS

There's no excuse for abuse - addressing the future

It is with great pleasure that I welcome you to the Aged Rights Advocacy Service (ARAS) Conference to observe World Elder Abuse Awareness Day (WEAAD) 2012.

In South Australia ARAS has chosen the theme **'There's no excuse for abuse - addressing the future'** for our seventh annual event. The program of highly regarded speakers, both international and national, will explore the current and potential role organisations and individuals can play in addressing the multi-faceted nature of abuse of older people.

Collaboration is a key theme of the abuse prevention action plan entitled *Our Actions to prevent the abuse of older South Australians 2007* (and ongoing) funded by the Department for Families and Communities. The *Our Actions* plan states "The quality of current service provision could be significantly enhanced by increasing efforts towards interagency collaboration and integration of services, both within and outside the sector....".

ARAS has taken a leading role in raising awareness of older people, the community and service providers about the right of older people to be safe from harm, abuse and neglect, by someone they should be able to trust. We encourage you to consider how you can assist in addressing abuse in the future.

WEAAD Conference Program

8.15am	Registration
9.00am	Welcome: Marilyn Crabtree, CEO, Aged Rights Advocacy Service. Opening: Hon. John Hill, MP, Minister for Health and Ageing.
9.15am	Traditional Welcome: Karl Telfer, Senior Kaurna Cultural bearer, Traditional Owner and the Paitya Dance Group.
9.30am	Plenary Session European perspectives on prevention and intervention in Elder Abuse Bridget Penhale , Reader in Mental Health of Older People, School of Nursing Sciences, Faculty of Medicine and Health Sciences, Edith Cavell Building UEA Norwich UK. Bridget was awarded the 2010 INPEA Rosalie S. Wolf Memorial Award - International Category.
10.30am	Morning Tea
11.00am	The role of the medical profession in abuse prevention - exploring how GPs and specialists can improve their response in cases of abuse. Associate Professor Susan Kurrle , Geriatrician at Hornsby Ku-ring-gai Hospital in northern Sydney. The Nature of Bullying - the role of aged care organisations/management in identifying and stopping abuse of older people by family, paid carers or someone they should be able to trust. Bernie McCarthy MAPS Psychologist CEO McCarthy Psychology Services Pty Ltd.
12.30pm	Lunch
1.30pm	Concurrent Session 1 Realising the Rights of Older Persons: Legal and Policy Issues for South Australia - legal and constitutional issues which provide the backdrop for potential reform in S.A.: what can a Charter of Rights and Freedoms for Older Persons look like and its potential impact. Assoc Prof Wendy Lacey , School of Law, University of South Australia. Intervention Orders - Supporting victims of Elder Abuse An overview of the Intervention Orders (Prevention of Abuse) Act 2009 and how it assists police and other service providers to improve safety outcomes for victims of elder abuse. This presentation will cover how police and service providers can collaborate to improve our responses. Kathy Roberts , Victim Policy Sergeant, State Crime Prevention Branch.
	Concurrent Session 2 How older people protect their assets - the primary strategy for most older people is reliance on family - they do not know who else to trust. The paradox is the family are most likely to take their money. Assoc Prof Jo Wainer AM PhD FFin, Senior Research Fellow Monash Uni - State Trustees Victoria research (financial abuse reports). Elder abuse prevention recognition and response - what we can do now - three specific situations to consider how prevention, recognition and response to elder abuse should be everyone's responsibility. John Brayley , Public Advocate SA.
2.30pm	Afternoon Tea
3.00pm	Plenary Session Abuse of older Australians on the Ageing Agenda Ian Yates , Chief Executive COTA Australia.
3.20pm	Mark Aiston will facilitate a Panel Discussion with all of the speakers: Imagining the future - how can we progress the Abuse agenda to better protect the interests of older Australians.
4.30pm	Evaluations
4.35pm	Closing Remarks: Joan Stone, Chairperson, Aged Rights Advocacy Service

International Speaker



Bridget Penhale

Reader in Mental Health of Older People
School of Nursing Sciences Faculty of
Medicine and Health Sciences, Edith
Cavell Building UEA Norwich UK.
Bridget was awarded the 2010 INPEA
Rosalie S. Wolf Memorial Award -
International Category.

With a first degree in psychology, she has been qualified as a social worker since 1981. Bridget has specialised in work with older people since 1983, and worked in urban, rural and city areas in addition to hospitals. After a successful career as social worker and manager spanning some 15 years, she took up an academic post at the University of Hull (UK) in 1996, moving to Sheffield in 2004. Bridget took up her current post at UEA, Norwich in October 2010.

She is past Chair of the British Association of Social Worker's Community Care Sub-Committee, and former Vice-Chair of Action on Elder Abuse.

She is currently co-chair of the Hull Domestic Violence Forum, a multi-agency network to develop responses to domestic violence (predominantly of women). Bridget also participated in a number of projects with the Social Services Inspectorate of the Department of Health (UK government) concerning elder abuse; the discharge of frail elderly people from hospital and older people with dementia living in the community. Bridget is a member of the UK National Social Care Research Ethics Committee and a Board member of the International Network for the Prevention of Elder Abuse (INPEA). In 2010 she received the International Rosalie Wolf Award for her work in the field of elder abuse research and practice.

Bridget has published material on decision-making and mentally incapacitated adults and extensively on elder abuse. Her publications include 12 books and 20 book chapters as well as journal papers and reports.

Bridget's research interests include elder abuse, adult protection, domestic violence; mental health of older people; bereavement in later life, health related social work and intergenerational relationships. She was the Principal Investigator of a Department of Health funded research project on Adult Protection (2004-2007) and provided project management to the UK prevalence study on Elder Abuse in community settings.

Bridget is currently involved in a number of other research projects on elder abuse and adult protection including three European initiatives on different aspects of elder abuse. The main EU project she is involved in concerns the topic of Intimate Partner Violence and Older Women, which is taking place in 6 different European countries.

She is also acting as Scientific Advisor to a Department of Health (England) funded Research Initiative on Abuse, neglect and lack of dignity in institutional care settings for older people. Bridget is recognised nationally in the UK for her work on adult protection and internationally for her work on elder abuse.

Traditional Welcome



Traditional Welcome

Paitya (But-Cha) - From the four directions cultural collective

Paitya - (But-Cha). Meaning brown snake, are a dance group based in Kaurna (**Gar-Na**) country and lead by Kaurna culture bearer Karl Telfer. The dance group have been sharing cultural ritual and ceremony with many different cultures throughout the world over many years. This collective of dancers are diverse and share many language group relationships between them.

The group honours their ancestors, acknowledges their spiritual ties and respects their lands, elders, family, languages and stories.

The sharing of ritual through cultural protocol gives the wider community an insight into the oldest and most diverse living cultures in the world. Their dreaming narratives share a story of the deep connectedness to all within the earth cycles (ethnosphere).

The Aboriginal nations have a great respect for their natural lore and respect their individual countries within the collective land mass called Australia.

Their analogical educational practices insure that the young people are strong in identity, stand with dignity and walk with the spirit of country.

Conference Speakers



Associate Professor Susan Kurrle

Associate Professor Susan Kurrle is a geriatrician in hospital and community practice at Hornsby Ku-ring-gai Hospital in northern Sydney, where she is Clinical Director of the Division of Rehabilitation and Aged Care Services, and at Batemans Bay Hospital in southern NSW.

Susan holds the Curran Chair in Health Care of Older People in the Faculty of Medicine at the University of Sydney. She has had a long interest and involvement in both research and clinical practice in the area of elder abuse, and currently sees several new cases each month for assessment and management.

Susan has published in the local and international medical literature on this issue. She has been a professional member of the NSW Guardianship Tribunal for 20 years. She maintains an ongoing involvement with the Australian Network for the Prevention of Elder Abuse (ANPEA).



Bernie McCarthy

Bernie McCarthy is founder of McCarthy Psychology Services, and is a registered clinical psychologist with a Master of Arts in Clinical Psychology from Melbourne University. He is a Member of the Australian Psychological Society and the College of Clinical Psychologists.

He is a trainer in Dementia Care Mapping and author of the recently published book, "Hearing the person with dementia: Person centred approaches to communication for families and caregivers". He uses the insights of psychology to improve quality of life for older people, particularly those receiving care from others and provides training and consulting to aged care staff and managers throughout Australia.



Associate Professor Wendy Lacey

Dr Wendy Lacey is an Associate Professor and foundation member of the School of Law, University of South Australia. She holds Honours degrees in both Arts (Political Science) and Law and a PhD in Law from the University of South Australia.

Dr Lacey has published widely in the areas of constitutional law, administrative law and human rights, although her key research interest lies in the intersection of international human rights law and Australian public law. Her work in this area has been widely cited, including in a number of judgments of the High Court of Australia.

Conference Speakers



Sergeant Kathy Roberts

Sergeant Kathy Roberts has been a police officer in South Australia Police since 1997. She has worked in a variety of operational postings both country and metropolitan, spending a number of years in Port Pirie and the Riverland. More recently, she was the Victim Contact Officer at South Coast (Christies Beach) Local Service area where she had a great involvement with elderly victims of all types of crime.

In 2009, she became the Victim Policy Crime Prevention Sergeant in Victim Policy Section. Her role now includes developing and delivering training to Victim Contact Officers, Family Violence staff, and cadets, as well as representing SAPOL on a number of working groups with stakeholders external to SAPOL, tackling issues such as improving service delivery and collaborative work practices.



Associate Professor Jo Wainer AM

Dr Wainer is a social scientist and Senior Research Fellow in the Research Office at Eastern Health in Melbourne. She is Adjunct Associate Professor in the Eastern Health Clinical School in the Faculty of Medicine, Nursing and Health Sciences at Monash University. Her research interests have focussed on rural health, women as doctors, the creation of medical knowledge, women's reproductive health and the mismanagement of the financial assets of older people.

Dr Wainer led the two year research project, Protecting Elders Assets Study, funded by State Trustees between 2008 and 2010. The study investigated what is known about the prevalence of financial mismanagement in Victoria and who holds the data, how older people manage their money, and what actions they take to protect themselves.

A colleague, Dr Chris King, led the study of the views of front-line service providers about intergenerational management of money.

Copies of the five reports from the study can be accessed on the website of State Trustees.



Dr John Brayley

Dr John Brayley was appointed Public Advocate in July 2008 for a five year term. John has a background in both mental health and general health administration, as well as quality improvement. He is a former state Director of Mental Health in South Australia and Chief Advisor in Psychiatry.

He has worked closely with consumer and carer groups in the past. In his role he will be collaborating with community groups that represent people who receive services from the disability, aged care and health sectors, in order to develop advocacy positions, to promote the rights of people who have a mental incapacity, and support the interests of carers.

Conference Speaker



Ian Yates AM

Ian Yates is Chief Executive of COTA Australia, the national peak body for COTAs (Councils on the Ageing) in each State and Territory of Australia. Ian was Chief Executive of COTA SA (Council on the Ageing) in South Australia from June 1989.

COTAs are the peak aged consumer organisation in each state and territory, with over a thousand organisational members representing over 500,000 seniors, plus around 40,000 individual members of COTAs.

Ian serves as COTA representative on a wide variety of Federal Government and aged sector national bodies including the Ageing Consultative Committee to the Federal Minister for Ageing, the consumer advisory committees to the Australian Securities and Investments Commission and the Australian Competition and Consumer Commission. He is a member of the Federal Government's Consultative Forum on Mature Age Participation and a Board member of Liveable Housing Australia.

Ian is the COTA representative and takes a lead role in the National Aged Care Alliance. In June 2011 Ian was appointed to the Board of the Aged Care Standards and Accreditation Agency.

Ian holds a number of other roles in the COTA network including Directorships of COTA Member Services and COTA Insurance Services, and is CEO of the COTA National Projects Unit.

Among other roles in the community Ian is currently:

- Deputy Chancellor of Flinders University
- Member of the SA Government's Health Performance Council
- Board member of the Aged Rights Advocacy Service.

Ian holds a BA from Flinders University; is a Member of the Australian Institute of Company Directors; and was awarded Membership in the Order of Australia (AM) in 2005.

Panel Facilitator



Mark Aiston

Mark Aiston has been working in the Australian media business since 1982. He began as a race caller at radio station 5DN and is now Network Ten's key sports presenter on the 5.00pm local news service. He is also a co-presenter on the breakfast show at Mix 102.3, Adelaide's highest rating FM radio station.

Along the way Mark worked as a TV presenter and radio commentator at the ABC and a sports show host at radio stations FiveAA, TripleM and SEN Sport.

At Network Ten, Mark has worked on many national TV programs. The Melbourne Formula One Grand Prix, The Sydney Olympics, The Melbourne Commonwealth Games, The Melbourne Cup, Bathurst and the Sydney to Hobart Yacht race.

Mark also gives up his time for charities. He is extremely passionate about helping those with depression and is a regular speaker at "Stand up with Confidence" a course run by nationally acclaimed comedian Dave Flanagan and his wife Sue which helps people who are unemployed gain confidence and get back into the work place.

Mark is one of the country's most accomplished corporate hosts and runs his own media training business Mediainsider.

Mark gained international coverage early in 2011 when his manhood was questioned live on air by his news reading host Belinda Heggen. The clip went viral with over 8 million hits. Mark is still recovering from the experience.

Mark is married to Judith and has a daughter Bridget. He has a dog Bundy, 5 chooks and two cats Cloe and Sasha.



South Australian Government Policy and Actions

South Australian Department for Communities and Social Inclusion South Australian Department for Health and Ageing


Our Actions to prevent the abuse of Older South Australians was developed in 2007 to support *Improving with Age: Our Ageing Plan for South Australia*.

The South Australian Government continues to promote and support the ongoing importance of the safety and prevention of abuse against vulnerable older adults through initiatives including:

- The introduction of the *Intervention Orders (Prevention of Abuse) Act 2009*.
- Contribution to the development of *A National Framework for Advanced Care Directives* 2011.
- South Australian Advanced Care Directives, state law and policy review.
- The *Protocol for Responding to the Abuse of Older People Living at Home in the Community*, 2011.
- The Office for the Public Advocate *Vulnerable Older Adults Project*, enhancing South Australia's response to the abuse of vulnerable older people.
- The Domiciliary Care *Response to the Abuse of Older People Strategy 2008-2010*.
- Implementation of *Information Sharing Guidelines* across government and non-government sectors.
- Department for Health and Ageing *Primary Prevention Plan 2011-2016*.
- The HACC-funded Aged Rights Advocacy Service Project, the Abuse Prevention Program since 1997.
- South Australian Police Home Assist Scheme providing home security assessments, education and support on personal safety and advocacy for older South Australians.

These initiatives contribute to the development of a coherent system across government and non-government to prevent and respond to abuse against older people.

From January 2012 Office for the Ageing forms the ageing division of the South Australian Department for Health and Ageing. The State Government will continue to support the wellbeing and safety of older people through leading key policy directions and supporting stakeholder collaboration.



WEAAD Conference Registration Form

World Elder Abuse Awareness Day Conference, 14th June 2012
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Registration Fee: **\$275.00 (GST inc.)**

Group bookings of 5 or more: 10% discount each **(\$247.50 GST inc.)**

Students: 50% discount. **(\$137.50 GST inc.)**

Please note: Attendance at this conference may attract CPD units towards your annual requirements for professional development. Refer to your professions CPD rules and requirements.

Please complete the details below and FAX to (08) 8232 1794 or email a scanned copy to diane@agedrights.asn.au by Friday 31st May 2012.

Delegate Information

Surname

First Name

Organisation

Billing Address

Suburb/Town

State

Postcode

Phone (work)

Email

Special Requirements (dietary, medical, wheelchair access etc.)

Please indicate with a tick your preference for Concurrent Session 1 or 2:

Concurrent Session 1 ☐

Concurrent Session 2 ☐

Payment Details

Please note this registration is NOT a tax invoice.

ARAS will forward a Tax Invoice for payment upon receipt of the registration.

All invoices will be sent to the Billing Address

Payment can be made by cheque or EFT

(EFT details: BSB 105-159 Account no: 714931240)

Terms & Conditions

Bookings: Must be made **prior** to the conference on the registration form and **faxed** back to ARAS on 8232 1794 or email a scanned copy to diane@agedrights.asn.au

Cancellation or Registration transfer: Cancellation or transfer of registration must be in writing and can be made up to five working days before the Conference. Cancellations made less than five working days before the Conference will be charged a 50% cancellation fee. Full payment is due for non-attendance except in special circumstances.

ARAS is funded by Department of Health and Ageing, the Home and Community Care Program and Department for Communities and Social Inclusion.

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Aged Rights Advocacy Service Inc.
16 Hutt Street, Adelaide SA 5000
PO Box 7234 Hutt Street, SA 5000
Telephone 08 8232 5377 or
Country Toll Free 1800 700 600
Facsimile 08 8232 1794
Email diane@agedrights.asn.au
www.sa.agedrights.asn.au



National Aged Care Advocacy Program



home and community care
A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED