

# WEAAD 2021

## *Strengthening Safeguards*

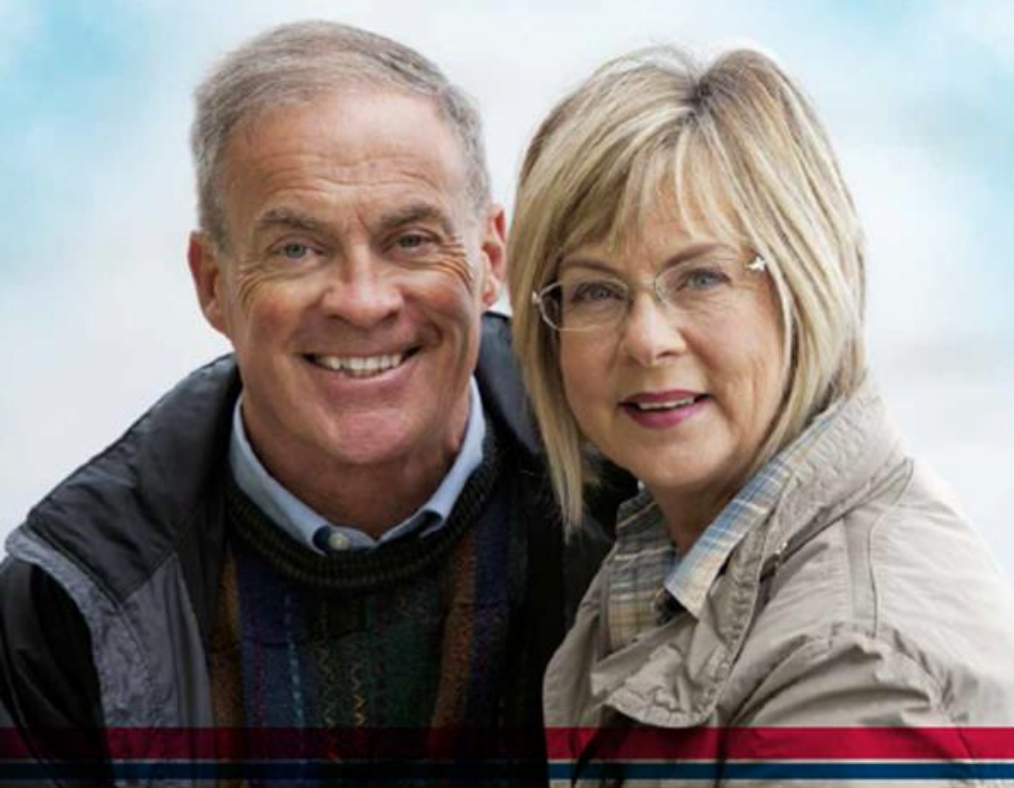
Cassie Mason  
Director  
Office for Ageing Well



Government  
of South Australia

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SA Health



Strategy to Safeguard  
the Rights of Older  
South Australians  
2014-2021



A human rights based  
approach  
*South Australian Charter of  
Rights and Freedoms of Older  
People*

- > Development methods  
inclusive of the voices of  
older people across South  
Australia

# Age Friendly Customer Services Week



Please let us know...

Fill out a feedback postcard  
before you leave.

Visit [www.sahealth.sa.gov.au/officeforageingwell](http://www.sahealth.sa.gov.au/officeforageingwell)

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## Tackling Ageism

- > Tackling Ageism Award
- > Age Friendly Services website and tools co-designed with older people
- > Age Friendly Services (Pilot) May 2021
- > Broad roll-out in 2022

SA Health



**OLDER PEOPLE  
HAVE RIGHTS**

**1800 372 310**

[sahealth.sa.gov.au/stopelderabuse](http://sahealth.sa.gov.au/stopelderabuse)



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## **Elder abuse prevention**

- > Focus on upstream strategies
- > Stop Elder Abuse campaign
- > Building strong community connections
- > Eight Ageing Well Community Networks

# South Australian Adult Safeguarding Unit



A place anyone can report suspected or actual abuse, or neglect of adults.

SA Abuse Prevention Phone Line  
**1800 372 310**

[www.sahealth.sa.gov.au/adultsafeguardingunit](http://www.sahealth.sa.gov.au/adultsafeguardingunit)

[adultsafeguardingunit@sa.gov.au](mailto:adultsafeguardingunit@sa.gov.au)



## Adult Safeguarding Unit

- > 1,470 calls 1 July 2020 to 30 April 2021
- > 725 calls for advice and information, 745 were reports, requiring further action by the ASU
- > Continuing role in raising awareness of strategies to safeguard the rights of older people and people with a disability, at risk of abuse



**1 in 20 Australians**  
experience some form of abuse  
from a person they know and trust



**IN SOUTH AUSTRALIA**

**50%** of cases are  
**financial abuse**

**75%** of cases are  
**emotional abuse**

**80%** of abuse is by a  
**family member**

**65%** of victims live in  
the **family home**

**19%** of cases involve  
**Dementia**



## **COVID-19 Aged Care Response**

- > Office for Ageing Well – leading South Australia’s COVID-19 aged care response
- > Collaborative approach to issues relevant to aged care that relate to preparedness and/or response to COVID-19 outbreaks
- > Feedback and advice in relation to legal directions, planning or activity related to COVID-19 outbreaks in residential aged care
- > Development of resources to support the South Australian aged care sector
- > Work is ongoing



## Royal Commission into Aged Care

- > Australian Government provided its response to the Royal Commission recommendations – accepting 126 of the 148 recommendations either entirely or in-principle.
- > Key highlights include:
  - A human rights focus
  - New Act; introduction of a single assessment workforce – combining RAS and ACAP
  - ‘Ageing in place’ - additional \$6.8 billion for 80,000 additional home care packages across Australia
  - Graded assessments and performance rating for RACF will be introduced via a star rating system.
- > The State Government will continue to monitor the impact of the ‘Respect Care and Dignity Generational Plan for Aged Care in Australia’ on South Australia



**RESPECT  
CONNECT**

**#STOPELDERABUSE**

# AGE FRIENDLY SA STRATEGY



"A great place to spend a lifetime"



- > Age Friendly SA grants
- > Building strong community connections
- > Re-invigorating volunteering
- > Reconnecting older people with social activity in wake of COVID-19



# **Government of South Australia**

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